

Protocol for Assisting Students in Distress

<u>Distressed Behavior</u>	<u>Disruptive Behavior</u>	<u>Dangerous Behavior</u>
Student demonstrates distressed behavior but is not disruptive. Distressed behavior includes: tearfulness, anxiety, irritation, depression, or inability to concentrate.	Student demonstrates inappropriate behavior that is disruptive or abusive in nature. Disruptive behavior includes: Unrelated or bizarre comments, defiance, use of inappropriate/ offensive language abuse, anger or focusing attention on self.	Crisis Event A crisis event exists whenever a person's behavior poses imminent danger of: *Causing harm to self or others, *Impeding the lawful activities of other members of the campus community or causing significant property damage, or *Interfering with the health, safety, or well-being of other members of the UNLV community.
↓	↓	↓
Obtain consultation from Student Counseling and Psychological Services (CAPS) at (702) 895-3627 or Support Team Care Manager at (702) 895-1404, if needed. Speak with student privately about what you are observing and if your concerns if feasible.	Act immediately to stop inappropriate behavior and to prevent escalation. Speak with student confidentially when possible; clarify appropriate behavior, set expectations and consequences. Consult with Office of Student Conduct for assistance at (702) 895-2308	Call University Police Services (702) 895-3669 from a cell phone or 911 from a campus phone Protect the safety of others and yourself. Depending on incident, buy time with the student by talking calmly and with concern, if possible, until assistance arrives.
↓	↓	↓
Inform student of assistance available on campus (CAPS, Student Health Center, Disability Resource Center, etc...). If possible, help the student call for an appointment or walk them over to CAPS located in the SRWC.	You may ask the student to leave for the remainder of the class or activity as a result of the disruptive behavior, or at any point if the behavior continues. If student refuses, call University Police Services at (702) 895-3369 from a cell phone or 911 from a campus phone.	Provide your observations to University Police Services for their report. Complete a UNLV Support Team Referral (www.unlv.edu/campuslife/supportteam)
↓	↓	↓
Complete a UNLV Support Team Referral (www.unlv.edu/campuslife/supportteam)	Complete a UNLV Support Team Referral (www.unlv.edu/campuslife/supportteam)	Obtain assistance as necessary for crisis debriefing from UNLV's Employee Assistance Program (EAP) through Ceridian Life Works at 877-234-5151
↓	↓	
If distressed behavior persists and/or the student is unwilling to seek assistance contact the Support Team CM at (702) 895-1404 for assistance and recommendations.	Obtain personal assistance as necessary for crisis debriefing from UNLV's Employee Assistance Program (EAP) through Ceridian Life Works at 877-234-5151	